



Guaranteed Rate, Inc. and its subsidiaries (collectively “GRI”) complies with laws and regulations surrounding Do Not Call and is committed to protecting and respecting consumers’ rights to privacy with regards to marketing messages.

GRI has established and implemented written procedures to honor consumers' requests that they not be called, and appropriate personnel have received training.

If you do not wish to receive calls or text from GRI, you can ask us to place your telephone number(s) on our internal Do Not Call list. In compliance with state and federal laws, we will document your request and will place your number(s) on GRI’s Do Not Call list within thirty (30) days. You may send your request in writing or via phone, and must include, at a minimum, your ten digit telephone number.

- Send the written request to GRI at: Compliance Department – Do Not Call List, Guaranteed Rate, Inc., 3940 N. Ravenswood, Chicago, IL 60613
- Send the request via email to: DNC@guaranteedrate.com
- Calling GRI at: 866-384-0432
- If you have multiple telephone numbers, please tell us all numbers that you would like included on the Do Not Call list.
- You will remain on our Do Not Call list for the term required by applicable law.
- If your telephone number ever changes, you must give us your new telephone number in order for your Do Not Call status to remain in effect.

This internal Do Not Call Record is retained by GRI and its subsidiaries until a consumer makes a new inquiry, thereby agreeing to be contacted at number(s) provided. If no new inquiry is made, the record will be retained for the period allowed by applicable law.

A request from a customer to be added to our Internal Do Not Call Record, does not preclude GRI and its subsidiaries from contacting consumers via email, or direct mail. In addition, inclusion on the GRI internal Do Not Call list means that you will not receive solicitation calls by anyone representing GRI. We may still contact you, however, for non-solicitation and non-telemarketing purposes. For example, we may still contact you about surveys, billing matters, or other service-related matters.

In addition, you may add your telephone number to the National Do Not Call List. You may do so by calling 888-382-1222 (TTY users, 866-2904236), or going online at www.donotcall.gov.

Please be assured that Guaranteed Rate respects your right to privacy.